| 1 2 3 4 5 6 7 8 9 10 11 12 13 | Richard M. Heimann (State Bar No. 63607) Kelly M. Dermody (State Bar No. 171716) Eric B. Fastiff (State Bar No. 182260) Brendan P. Glackin (State Bar No. 199643) Dean M. Harvey (State Bar No. 250298) Anne B. Shaver (State Bar No. 255928) Lisa J. Cisneros (State Car No. 251473) LIEFF CABRASER HEIMANN & BERNST 275 Battery Street, 29th Floor San Francisco, California 94111-3339 Telephone: 415.956.1000 Facsimile: 415.956.1008  Joseph R. Saveri (State Bar No. 130064) Lisa J. Leebove (State Bar No. 186705) James G. Dallal (State Bar No. 277826) JOSEPH SAVERI LAW FIRM 505 Montgomery Street, Suite 625 San Francisco, California 94111 Telephone: (415) 500-6800 Facsimile: (415) 500-6803  Co-Lead Class Counsel | TEIN, LLP  |  |  |
|-------------------------------|---|--|--|--|
| 14                            | UNITED STATES DISTRICT COURT  |  |  |  |
| 15                            | NORTHERN DISTRICT OF CALIFORNIA   |  |  |  |
| 16                            | SAN JOSE DIVISION   |  |  |  |
| 17                            |   |  |  |  |
| 18                            | IN RE: HIGH-TECH EMPLOYEE<br>ANTITRUST LITIGATION   | Master Docket No. 11-CV-2509-LHK                         |  |  |
| 19                            | THIS DOCUMENT RELATES TO:   | PLAINTIFFS' RESPONSE TO THE NON-<br>SETTLING DEFENDANTS' |  |  |
| 20                            | All Actions   | UNAUTHORIZED SUPPLEMENTAL FILING                         |  |  |
| 21                            |   | Date: October 21, 2013                                   |  |  |
| 22                            |   | Time: 2:00 p.m. Courtroom: Room 8, 4th Floor             |  |  |
| 23                            |   | Judge: Honorable Lucy H. Koh                             |  |  |
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Plaintiffs hereby respond to the unauthorized supplemental filing submitted on October 17, 2013 by Adobe Systems, Inc., Apple Inc., Google Inc., and Intel Corp. (the "Non-Settling Defendants") (Dkt. 523).

## I. Effective, Efficient, Class-Focused Notice and Claims Administration Here Require **Production of Certain Class Member Data**

Whether certifying the Class for settlement or litigation purposes, "the court must direct to Class Members the best notice that is practicable under the circumstances, including individual notice to all members who can be identified through reasonable effort." Fed. R. Civ. P. 23(c)(2)(B). In assessing the proposed settlements with Lucasfilm, Ltd., Pixar, and Intuit Inc. (the "Settling Defendants"), the Court must determine whether the settlements are "fair, reasonable, and adequate." Fed. R. Civ. P. 23(e)(2). That inquiry may include an analysis of "the fairness and reasonableness of the procedure for processing individual claims under the settlement[.]" Manual for Complex Litigation, Fourth § 21.62, at 315-316.

Plaintiffs seek the confidential production of Class Member data to the Claims Administrator to provide Class Members with "the best notice that is practicable under the circumstances" and to ensure that the procedure for processing Class claims is as "fair, reasonable, and adequate" as possible. That data includes, for the Class period: the full legal name, Social Security number, email addresses, last known physical address, dates of employment in that Defendant's Class job titles, and associated base salary by date and relevant Class job title of each Class Member who was employed by that Defendant. All of this information—except name, address, and social security number—were collected and produced to Plaintiffs earlier in the case. Consistent with similar cases in this District, the Settling Defendants have already agreed to provide all of this necessary information to the Claims Administrator. (Lucas/Pixar Settlement § II.B; Intuit Settlement § II.B.) Subject to the Protective Order (Dkt. 24), the Claims Administrator "shall utilize Class Members' information provided by the Settling Defendants solely for purposes of effectuating notice and administering the Settlement Fund, including withholding taxes, and shall keep the information confidential, including from Class Counsel." (Id.)

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Under the proposed procedure for administering notice and claims, the Claims

Administrator will mail and e-mail notices to Class Members and will create a case-specific website that will include case information, court documents relating to the settlements, the notice, and a link for electronic claim filing. (Proposed Order Granting Plaintiffs' Motion for Conditional Class Certification and Preliminary Approval of Partial Class Action Settlement ¶ 15; see also Lucas/Pixar Settlement, Exs. A and B (notice and claim form); Intuit Settlement, Exs. A and B (same).) The plan of allocation will distribute the Settlement Fund to claimants based upon a formula utilizing each claimant's base salary paid while working in a class position within the Class period as set forth in the Class definition. (Lucas/Pixar Settlement, Ex. C; Intuit Settlement, Ex. C.) Because the Settlement Fund is a fixed amount and no portion will revert back to the Non-Settling Defendants, each claimant's share depends upon the claims of other Class Members.

With the Class Members' information confidentiality maintained by the Claims Administrator, Class Members will be able to go to the case-specific website and access their individual employment records to confirm their eligibility and confirm the relevant information upon which their portion of the Settlement Fund will be allocated (*e.g.*, pay in Class positions during the Class period). Access will be limited only to Class Members who provide both their unique claim number and their Social Security number (or last four digits). No Defendant will receive information about which Class members filed claims. The confidentiality of the claims process is particularly important for current employees, who may fear retaliation if their Defendant-employer learned that they were submitting claims.

This proposed claims procedure minimizes the burden on Class Members, maximizes accuracy and fairness in distributing the Settlement Fund, and protects Class Member privacy. *See* Manual for Complex Litigation, Fourth § 21.66 at 331 ("Completion and documentation of the claims forms should be no more burdensome than necessary."). It is in the best interests of Class members and is far superior to the unwieldy approach sought by Non-Settling Defendants.

The Non-Settling Defendants assert that Class members should be required to research and submit all of the information about their own dates of pay in Class titles during the Class period upon which the Settlement Fund will be allocated. Non-Settling Defendants have made no

argument that producing this information on behalf of Class Members would be burdensome or difficult (nor could they given their prior production of virtually this same information, minus name and contact information, to Plaintiffs). Non-Settling Defendants argue that they are trying to protect Class member "privacy," but this argument is not persuasive. The Claims Administrator will enter into protective or other confidentiality agreements to protect this data, and no individual Class Member information produced to the Claims Administrator will be shared with Plaintiffs' counsel.<sup>1</sup>

If Defendants do not provide this reliable Class Member information to the Claims Administrator, it will reduce the fairness, reasonableness, and adequacy of the settlements; discourage claims; and undermine Class Member privacy interests. Class Members seeking to submit a claim would be forced to rely on their own memories rather than being able to confirm their actual job and salary information by reviewing (privately) Defendants' records of their relevant work history through protected password on the Claims Administrator website. Instead, Class Members would be required to self-report their Class job titles and base salaries during the Class period to the Claims Administrator, with the Claims Administrator then being required either (1) to verify such information with each Defendant or (2) to accept self-reported, unverified information and expose the Settlement process to a high degree of inaccuracy or even fraud. The interests most harmed in this approach are those of the Class Members, who would be required to undertake a massively burdensome notice process that *at best* might involve their claims status being revealed to their employer. This makes no sense given that Defendants already maintain the data in a reliable and readily accessible form that can be produced to the Claims

Administrator confidentially.

The absurdity of Non-Settling Defendants' approach is made clear by imagining the experience of a hypothetical Class Member who worked in a (non-Class) marketing position at Google for part of 2006, then was promoted to a (Class) product development position at a different salary at the end of 2006, and then left Google for a (Class) product development

<sup>&</sup>lt;sup>1</sup> Plaintiffs also believe that a single confidential production of data by Defendants to the Claims Administrator is the superior means of safeguarding the security of the information at issue rather than in thousands of individual submissions.

position at Apple in mid-2007, where she worked until the end of the Class period. Under the 2 approach advocated by Non-Settling Defendants, in order to make a claim that Class Member 3 would be required to: (1) recall her relevant dates of employment concerning jobs held over seven 4 years ago; (2) recall changes in job title that might have moved her in and out of Class positions 5 or resulted in mid-year changes in salary; and (3) remember her precise base salary for Class job 6 titles during the Class period. It is unlikely this Class Member could rely on any documentation 7 she has in her possession, as the question of Class titles and associated base salary is different 8 than W-2 earnings, which (even if she had proof of those) might report pay for both Class and 9 non-Class positions and earnings beyond just base salary (such as bonus). If the Class Member 10 had no records of her relevant historical employment information, what is she expected to do? 11 Are Defendants planning to designate Human Resources contacts to search these histories one at 12 a time? Would the Claims Administrator be expected to deny claims where the claimant is not 13 able to answer such questions? The Non-Settling Defendants have no answers to these questions. 14 Instead, they suggest requiring each Class Member to first confirm that the Class Member wants 15 the information to be provided by Defendants to the Claims Administrator, thus requiring each 16 Class Member to identify herself to employer Defendants. This unduly burdensome process, with 17 its associated violation of claimant confidentiality, would discourage and delay claims.

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## II. Courts Routinely Order Production of Class Member Information of the Type **Requested Here**

Courts routinely order production of Class Member identifying data, associating names with job histories, to plaintiffs' counsel in contested class actions. For instance, in Bennett, et al. v. Simplexgrinnell LP, Case No. 11-1854-PJG (N.D. Cal. Sept. 25, 2013) (Dkt. No. 89), the Court granted a motion to compel production of electronic data relating to work performed by members of the proposed class, including identifying information. The Court observed: "The law in this district strongly favors Plaintiffs, as courts in this district 'commonly' order defendants not only to identify, but to produce contact information for, putative class members before class certification." Id. at 89 (citing Artis v. Deere & Co., 276 F.R.D. 348, 352 (N.D. Cal. 2011) (compelling disclosure of contact information before certification and noting that "[t]he

| disclosure of names, addresses, and telephone numbers is a common practice in the class action         |  |  |  |
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| context"); Babbitt v. Albertson's Inc., 1992 U.S. Dist. LEXIS 19091, *2 (N.D. Cal. Nov. 30,            |  |  |  |
| 1992) (ordering contact information and social security numbers of putative class members before       |  |  |  |
| class certification).). See also Algee v. Nordstrom, Inc., 2012 U.S. Dist. LEXIS 62232, *11-*15        |  |  |  |
| (N.D. Cal. May 3, 2012) (citing cases and concluding that privacy objections must yield to the         |  |  |  |
| need for information). Here, where it is expected that settlement class certification will be          |  |  |  |
| granted, objections to producing Class member information are even more meritless.                     |  |  |  |
| Production of Class Member data is particularly routine where, as here, the data will be               |  |  |  |
| provided only to a third-party administrator subject to a protective order. See, e.g., Ellis v. Costco |  |  |  |

provided only to a third-party administrator subject to a protective order. *See*, *e.g.*, *Ellis v. Costco Wholesale Corp.*, Case No. 04-3341-EMC, 2012 U.S. Dist. LEXIS 169894, at \*8 (N.D. Cal. Nov. 29, 2012) ("Given the protective order in this case, providing social security numbers and home telephone numbers does not constitute an undue risk to the privacy of the Class Members. Accordingly, Costco shall provide this information to the third-party administrator the parties have identified for administering notice to Class Members."). Just as in *Costco*, here, the Non-Settling Defendants "do[] not address why a protective order does not address the risk of fraud or identity theft, and does not argue that the protective order is somehow inadequate." *Id.* The Protective Order here (Dkt. No. 24), combined with the proposed notice and claims procedures, are appropriate to safeguard Class Member privacy.

In support of their refusal to provide Class Member data to the Claims Administrator, the Non-Settling Defendants rely on inapposite authority. For instance, *Los Angeles Gay and Lesbian Ctr. v. Super. Ct.*, 194 Cal. App. 4th 288 (Cal. Ct. App. 2011) involved a proposed class of patients of a medical center who had mistakenly received the wrong medication for syphilis. At issue was whether discovery of "extremely sensitive" medical information (including names, addresses, and possible HIV status of Class Members), was appropriate to a "wide array of third persons in connection with the litigation" and to the named plaintiffs and their counsel. *Id.* at 308. The Court held that disclosure of such information to the parties was improper, but found that the information "shall be disclosed to a court-appointed class administrator for the purpose of mailing the notice of the class action to all putative Class Members." *Id.* at 310.

There is no reason for Defendants to withhold Class Member Social Security numbers. This information is necessary to provide the "best notice that is practicable under the circumstances," Fed. R. Civ. P. 23(c)(2)(B), because it allows for the most accurate form of "skip-tracing"—the ability to locate Class Members who have moved from their last known address (an address that in many cases will not have been updated in over eight years), and Social Security numbers are required for the Claims Administrator to complete required tax withholding for every claimant. It is certainly not in Class Members' interests to be required to submit such numbers individually.

Non-Settling Defendants seem to think that production of Social Security numbers is unusual in a claims process. They are wrong. *See*, *e.g.*, *Vedachalam*, *et al. v. Tata Consultancy Servs.*, Case No. 06-0963-CW, at 4 (N.D. Cal. Apr. 5, 2013) (Dkt. 336) (preliminarily approving class action settlement, ordering: "Defendants will provide the Settlement Administrator a database in a format acceptable to the Settlement Administrator, listing for all Class Members

<sup>&</sup>lt;sup>2</sup> See In re Crawford, 194 F.3d 954, 962 (9th Cir. 1999) (upholding bankruptcy court's \$800 fine assessed against a non-attorney bankruptcy petition preparer who deliberately omitted his social security number on bankruptcy petitions he had prepared); Soto v. City of Concord, 162 F.R.D. 603, 617 (N.D. Cal. 1995) (granting plaintiffs' motion to compel discovery of defendant police officers' personnel files); Pioneer Elecs. (USA), Inc. v. Superior Court, 40 Cal. 4th 360, 373 (2007) (overturning appellate court's reversal of a trial court's authorization of a notice letter to DVD player purchasers, stating that non-response to the notice letter constituted consent to be contacted by plaintiffs' counsel).

| 1  | each Class Member's name, last known home and email address, Social Security number, amount        |
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| 2  | of tax refunds repaid to Defendants, and dates of employment for Defendants in the United States   |
| 3  | during the Class Period."), attached hereto as Exhibit A; Buccellato, et al. v. AT&T Operations,   |
| 4  | Inc., Case No. 10-00464-LHK, at 6 (preliminarily approving class action settlement and             |
| 5  | certifying settlement class, ordering: "AT&T will provide the Settlement Administrator a           |
| 6  | database in a format acceptable to the Settlement Administrator, listing for all Class Members     |
| 7  | each Class Member's name, last known address, Social Security number, AT&T employee                |
| 8  | identification number, dates and state(s) of employment listed by Covered Position held, and the   |
| 9  | number of Compensable Work Weeks in a Covered Position during a Covered Period."), attached        |
| 10 | hereto as Exhibit B; Higazi v. Cadence Design Systems, Inc., Case No. 07-2813-JW, at 2 (N.D.       |
| 11 | Cal. Apr. 1, 2008) (Dkt. 60) (stipulation and order requiring defendant to "provide to the         |
| 12 | Settlement Administrator a database that lists, for each Class Member, the Class Member's name,    |
| 13 | Social Security number, last known address, dates and state(s) of employment, and the number of    |
| 14 | compensable work weeks in a Covered Position during a Covered Period"), attached hereto as         |
| 15 | Exhibit C; Satchell, et al. v. Federal Express Corp., Case No. 03-2659-SI, at 8 (N.D. Cal. Apr. 9, |
| 16 | 2007) (Dkt. 285) (preliminarily approving class action settlement and certifying settlement class, |
| 17 | ordering: "FedEx Express shall provide the Claims Administrator with computer readable             |
| 18 | information, in a format acceptable to the Claims Administrator, that contains the full names,     |
| 19 | social security numbers, FedEx employee ID, last known addresses and phone numbers, start          |
| 20 | dates and, as applicable, end dates of employment with FedEx Express"), attached hereto as         |
| 21 | Exhibit D.   |
| 22 | Likewise, in Rees v. Souza's Milk Transp. Co., 2006 U.S. Dist. LEXIS 84514 (E.D. Cal.              |
| 23 | Nov. 8, 2006), the defendant made the same objection the Non-Settling Defendants make here to      |
| 24 | producing Class Member Social Security numbers, and also sought to rely improperly upon            |
| 25 | California Civil Code Section 1798.85. The Court rejected the argument and ordered production      |
| 26 | of Social Security numbers. "The preclusions to the dissemination of social security numbers       |
| 27 | listed in § 1798.85 of the California Civil Code are irrelevant: (1) display of social security    |
| 28 | numbers to the general public, (2) printing of social security numbers on cards required to obtain |

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goods or services, (3) requiring persons to transmit their social security numbers over the internet without encryption, (4) requiring use of a social security number to access an internet web site without also requiring a password or unique personal identification number, and (5) the printing of social security numbers on mailed forms unless required by state or federal law." *Id.* at \*5. "None of these preclusions addresses the situation at issue here, where putative Class Members need to be located so that their rights under federal and state law may be advanced and protected." *Id.* The court also observed that the "disclosure of names, addresses, social security numbers, and employment dates of putative Class Members is a common practice in the class action context." *Id.* at \*3 (collecting cases).

## IV. The Non-Settling Defendants' Filing is Unauthorized and Should be Disregarded

Pursuant to Local Rule 16-10(d), the parties filed a Joint Case Management Statement on September 26, 2013, in advance of the scheduled October 3, 2013 Case Management Conference. (Dkt. 508.) On October 1, 2013, the Court continued the Case Management Conference to October 21, 2013. (Dkt. 511.) If the Non-Settling Defendants wished to file an "updated" Case Management Statement, they were required to meet and confer with Plaintiffs so that a joint statement could be filed no later than October 14, 2013. Local Rule 16-10(d) (requiring that Case Management Statements be filed "no fewer than 7 days before any subsequent case management conference"). The Non-Settling Defendants did not meet and confer with Plaintiffs in advance of the deadline.

Instead, the Non-Settling Defendants' counsel contacted Plaintiffs' counsel in the afternoon of October 15, 2013, after the deadline to file a Joint Case Management Statement had already elapsed, indicating their intent to file supplemental argument on positions stated in their previous Joint CMC Statement. Plaintiffs' counsel informed the Non-Settling Defendants' counsel that the time for filing had expired (and therefore a supplemental filing would be improper), and encouraged the Non-Settling Defendants to meet and confer with Plaintiffs regarding any outstanding issues in an effort to clarify or resolve them in advance of the Case Management Conference. After meeting and conferring, the Non-Settling Defendants insisted on filing a late statement over Plaintiffs' objections, and did so Thursday evening, two Court days

1 before the Case Management Conference. (Dkt. 523.) 2 V. Conclusion 3 Plaintiffs do not seek to discover additional Class Member information for use in the 4 litigation. Rather, Plaintiffs ask that the Court order the Non-Settling Defendants to produce to 5 the Claims Administrator the same information the Settling Defendants have already agreed to 6 produce, that is almost entirely information previously produced to Plaintiffs (less personally 7 identifying information), and that is routinely produced in this context. Providing this data to the 8 Claims Administrator will facilitate notice, minimize the burden on Class Members, ensure 9 accurate allocation of the settlements to claimants, and maintain the confidentiality of the claims 10 process. 11 12 Dated: October 19, 2013 Respectfully Submitted, 13 By: /s/ Kelly M. Dermody 14 Richard M. Heimann (State Bar No. 63607) 15 Kelly M. Dermody (State Bar No. 171716) Eric B. Fastiff (State Bar No. 182260) 16 Brendan Glackin (State Bar No. 199643) Dean Harvey (State Bar No. 250298) 17 Anne B. Shaver (State Bar No. 255928) Lisa J. Cisneros (State Bar No. 251473) 18 LIEFF CABRASER HEIMANN & BERNSTEIN, LLP 275 Battery Street, 29th Floor 19 San Francisco, California 94111-3339 Telephone: 415.956.1000 20 Facsimile: 415.956.1008 21 By: /s/ Joseph R. Saveri 22 Joseph R. Saveri (State Bar No. 130064) 23 Lisa J. Leebove (State Bar No. 186705) James G. Dallal (State Bar No. 277826) 24 JOSEPH SAVERI LAW FIRM 505 Montgomery Street, Suite 625 25 San Francisco, California 94111 Telephone: (415) 500-6800 26 Facsimile: (415) 500-6803 27 Co-Lead Class Counsel 28